clas ohlson

COMPANY PRESENTATION

September 2018

Today's presenters



Lotta Lyrå

President and CEO



- Joined Clas Ohlson in 2017
- Board member of MatHem, SCA and Svensk Handel
- Previously Head of Development & Expansion at IKEA Group and various positions at Södra Skogsägarna and McKinsey & Co

Education:

MSc, Stockholm School of Economics

Pär Christiansen CFO

Experience:

- Joined Clas Ohlson in 2018
- Previously CFO at GANT, Group CFO at Transcom, CFO at MTR and various senior positions at SAS

Education:

- MSc, Faculty of Engineering LTH at Lund University
- BSc, Lund University School of Economics and Management

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INTRODUCTION TO CLAS OHLSON

Clas Ohlson at a glance

This year, Clas Ohlson celebrates 100 years. Clas Ohlson is present in five geographical markets, employs over 5,000 employees and has annual sales above 8 SEKbn. While much has happened since 1918, one thing remains the same; Clas Ohlson wants to help and inspire people to improve their everyday lives by offering smart, simple, practical solutions at attractive prices



1918 Clas Ohlson was founded in 1918 as a mail order business based in Injsön, Sweden, where it is still headquartered





Online sales CAGR 26.4% between FY13/14 - LTM Q1 FY18/19 with more digital initiatives under way

- 8,386 SEKm sales LTM Q1 FY18/19
- 628 SEKm EBITDA LTM Q1 FY18/19

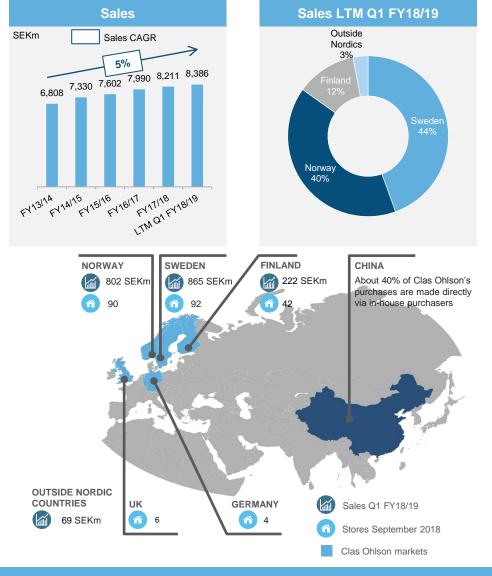


234¹⁾ stores in 5 countries

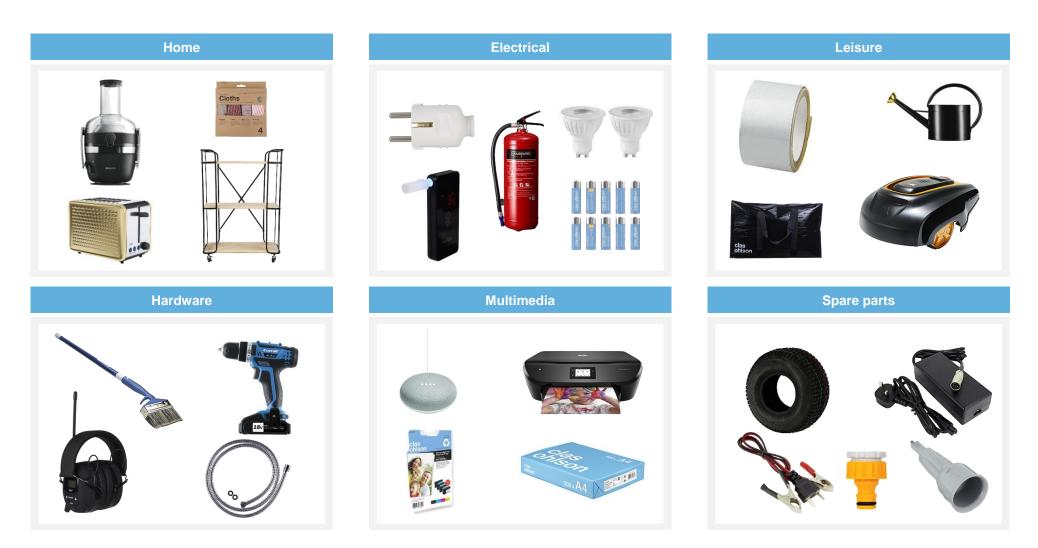
40 million customers annually²⁾



Source: Company information. Note: 1) As of September 2018. 2) Total number of customers FY17/18.



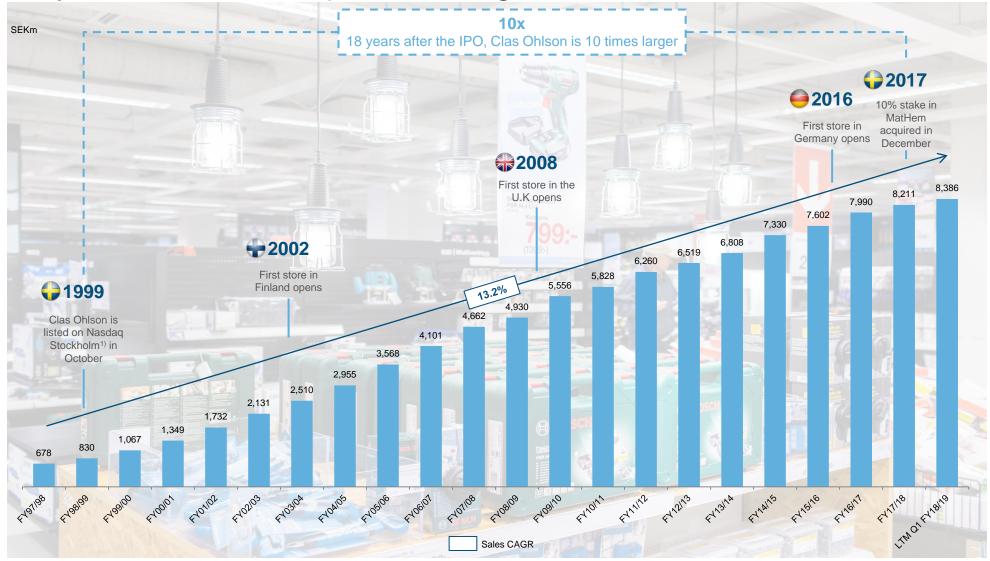
A wide assortment leading to a constant customer demand







20 years of uninterrupted sales growth



Source: Company information. Note: 1) Nasdaq Stockholm is the current name of the Stockholm stock exchange.

Clas Ohlson moving forward

Potential to further grow in the Nordic region • Below 10% market share in the growing market

Strong foundation to build on

- · Consumers like Clas Ohlson consumer awareness and purchase consideration are high
 - Large potential in further commercialising full offer
 - · Product assortment has increased by 15% over the last four years, which has extended the long-tail of underperforming products
 - · One item receipts comprise 40% of all transactions large potential for increased cross-selling
 - · Clas Ohlson has historically invested in the wrong types of promotions

Opportunities to simplify and streamline operations

- Lead-times toward customers are too long
- In-store inventory build-up
- · Clas Ohlson is currently behind best-in-class retailers in regards to buying direct as well as indirect goods

Embracing digital

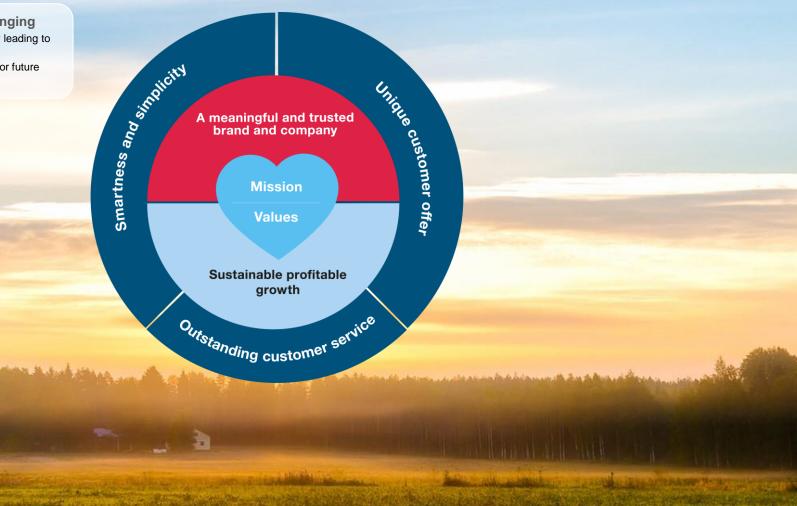
- · Online sales comprise only c. 5% of total sales and are lagging behind overall market penetration
- Historical investments in digital capabilities have not been sufficient



A new strategy for a changing retailing world

Store based retail sector is changing

- Rapidly changing customer behaviour leading to tough competition
- Challenging the cost structure is key for future profitable growth





Strong focus on sustainability

Acknowledged sustainability work

INTRODUCTION TO CLAS OHLSON

- In May 2018, Clas Ohlson was rewarded the "Sustainable Store Chain of the Year" in Sweden during The Retail Awards. Clas Ohlson's sustainable products and services were highlighted
- Earlier in 2018 Clas Ohlson was acknowledged for its work together with QuizRR at the Sedex Awards in London. QuizRR trains Clas Ohlson's Chinese suppliers in important areas such as employee rights, health and safety. At the time of the award, the training programme comprised over 9,000 training courses in 26 different factories, reaching over 4,000 factory workers

Collaborations and partnerships

- Save the Children
- Sedex
- UN Global Compact

From here to sustainability

from here to sustainability

- "From here to sustainability" is Clas Ohlson's motto for how the company incorporates environmental and social aspects into its strategy and organisation. The ambitions are:
 - A sustainable value chain
 - A sustainable customer offering

A sustainable value chain...



- Clas Ohlson aims to wholly integrate sustainability into the value chain.
 Sustainability is deemed crucial in order to:
 - Realise the company's vision
 - Create a sound basis for long-term profitability
 - Stay one step ahead of stakeholder expectations

...through a sustainable strategy



- Clas Ohlson identifies three main areas describing how the company's strategy contributes to a resource-efficient value chain:
 - Develop a sustainable product offering
 - Develop and market resource-efficient service offerings contributing to a circular economy
 - Create opportunities to decrease CO₂-emissions from e-commerce and home deliveries

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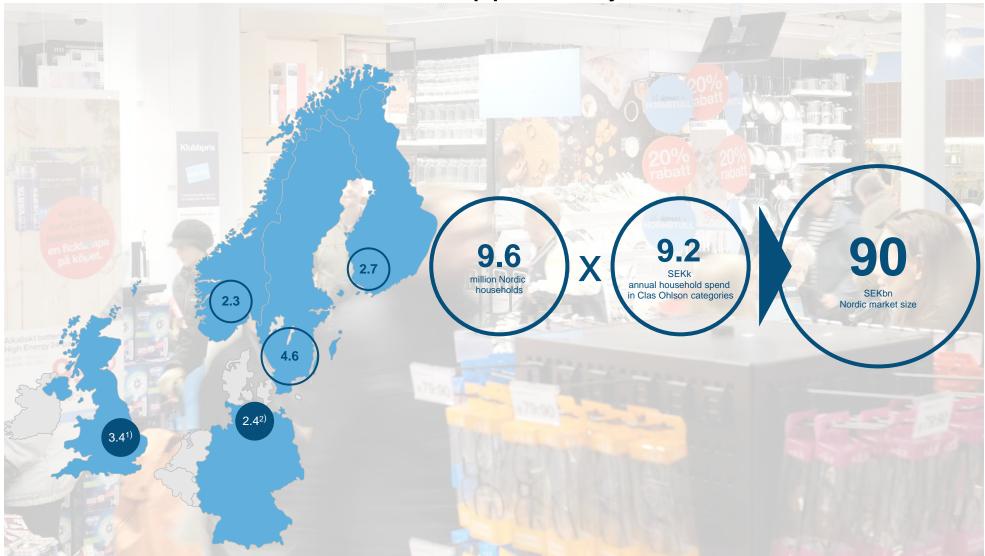


Clas ohlson Key investment highlights

1 Attractive market	 Steadily growing market with limited cyclicality Market transition providing attractive opportunities
2 Leading market position	 Leading position on a 90 SEKbn Nordic market Clas Ohlson is one of the most recognised and trusted brands in Sweden, Norway and Finland Strong and loyal customer base
3 Compelling opportunities	 Strategy defined in CO100+ action programme Initiatives are being taken to achieve both cost savings and move up the value chain Appealing opportunities to further strengthen the offering via strategic partnerships and M&A
4 Strong management team	Management team with broad experience from diverse industries
5 Strong financial track record	 20 years of uninterrupted sales growth with strong cash flow, solid balance sheet and stable ownership structure Financial strength to deliver short- and long-term shareholder value
Carlos	

3 4 5

Clas Ohlson's Nordic market opportunity



Source: Company information, Statistics Sweden (SCB.se), Statistics Norway (SSB.no), Statistics Finland (Stat.fi). Note: 1) Number of households in greater London area. 2) Number of households in greater Hamburg area.



Steadily growing market



- Clas Ohlson's core Nordic market comprises approximately 90 SEKbn of annual sales. The market has been growing steadily in recent years and has historically exhibited limited cyclicality. The market is expected to grow to 103 SEKbn by 2022
- Online sales have a CAGR of 26.4% between FY13/14 LTM Q1 FY18/19 and more digital initiatives are under way, further fuelling Clas Ohlson's uninterrupted growth

Source: Company information, Statistics Sweden (SCB.se), Statistics Norway (SSB.no), Statistics Finland (Stat.fi). Note: 1) SEK billion



5

Leading market position

One of the most recognised brands in the Nordics

Aided brand awareness					
Ð	96%	Clas Ohlson has one of the most recognised brands in the Nordics			
Q	96%	 Club Clas, the company's loyalty programme, is available in Sweden and Finland. As of 2018, there are more than 2.8 million members 			
	92%				



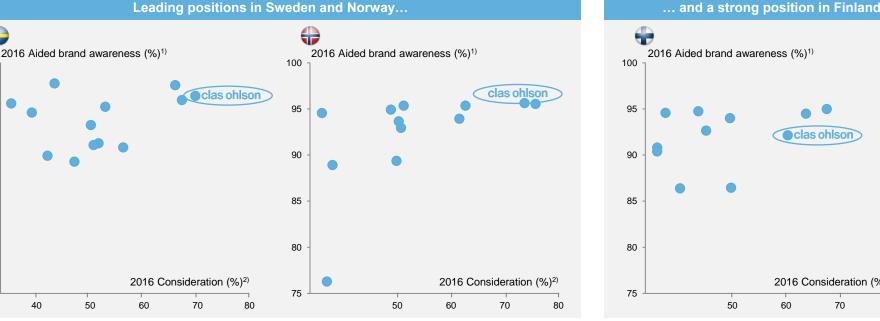
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2016 Consideration (%)²⁾

70

60

Leading positions in Sweden and Norway...



Source: Third party consultant.

40

100

95

90

85

80

75

0

Note: 1) Aided brand awareness: "Which of the following retailers do you recognise?". 2) Consideration: "If you were to buy a product or accessory within Category X, which of the following retailers would you consider?" For competitors, the figures are calculated as weighted average in Clas Ohlson's 5 main categories.

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80

Strategy defined in CO100+ action programme

An action programme...

1-2% of the underlying operating margin invested in sales growth and cost savings initiatives during FY18/19 and FY19/20

...focusing on strategic initiatives...

Cost savings initiatives c. 200-250 SEKm

- More efficient organisation
- More optimised assortment
- Indirect purchasing, sourcing and logistics more systemised

Growth initiatives

- Sales per customer increases
- Sales per square meter increases
- Sales online to double every other year









Average annual organic sales growth of 5% during the current five year period



Operating margin of 6-8% from FY20/21 and onward





1 2 $3 \rightarrow$ Compelling opportunities



Cost savings initiatives totalling approx. 200-250 MSEK



More efficient organisation



- sCORE implemented an enabler for significant efficiency measures in all operations
- Ongoing organisational review to optimise headcount going forward

More optimised assortment



- More optimised assortment
 - Over 50% of assortment now under optimisation. Tests and negotiations with suppliers undertaken this fall
- Efforts to reduce COGS

More systemisation



- Indirect purchasing of approximately 1 SEKbn annually –significant cost savings identified
- Implement supply chain optimised for all channels



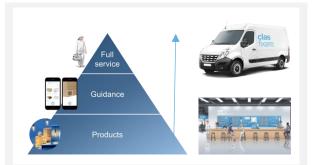
Growth initiatives for continued 5% organic growth







- Optimisation within existing contractual framework
- New store formats being tested
 - Efficient and cost effective way to increase store footprint/coverage and control OPEX
- More optimised assortment
- Increase own brands' share of sales
- sCORE implemented enables customer centric operations with tailored assortments and customer driven sales



Increase sales per customer

- Moving up the value chain
- Increase cross-selling
- In-store solutions for guidance
- Offer online guidance via mobile applications
 as well as video support
- Clas Fixare pilot under way

Double sales online every other year

→Compelling opportunities





- Makes it possible for Clas Ohlson to utilise its vast store network as pick-up points for ecommerce
- The strategic cooperation with MatHem is in an expansion phase
 - The offering is expanding to approximately 2,000 products this fall
- A pilot with Amazon UK will be initiated this fall



Moving up the value chain

2 3

Growth CO100+ 5

Services for complete offering

 Capitalise on Clas Ohlson's trustworthiness while seizing a strategic opportunity by offering scalable service solutions
 Clas Fixare

Guidance

Products

Full

service

Further build upon customer service with guidance in stores and online ✓ Offer online guidance via mobile applications as well as video support

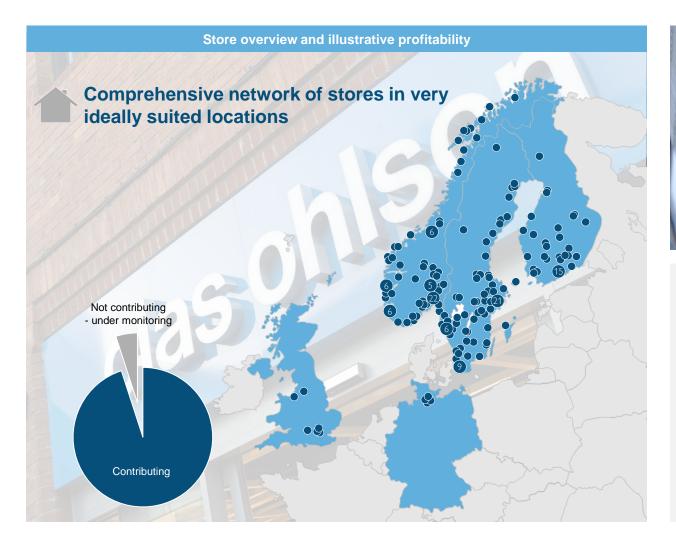
In-store solutions

Further develop product offering

 ✓ Optimising assortment
 ✓ Increase own brands' share of sales
 ✓ Attractive new segments



Strategic and innovative store network







- As of September 2018, the company has 234 stores. Clas Ohlson's stores are strategically located, with like-for-like sales up 3% in Q1 FY18/19. In FY17/18, Clas Ohlson stores attracted c. 75 million visitors
- High level of innovation in testing new store formats
- Approximately 25% of lease agreements are up for renegotiation until April 2020 and 70% within five years, giving Clas Ohlson flexibility in handling the store network going forward

5

Experienced and diverse management team



Lotta Lyrå President and CEO

Employed since 2017



Tony Dahlström Director of Product Development and Supply Chain Employed 1982-2007 and since

Geir Hoff

Expansion

Handel

· Head of Development & Expansion and other senior positions at IKEA Group. Various positions at Södra Skogsägarna and McKinsey & Co

· Current board member of MatHem, SCA and Svensk

MSc. Stockholm School of Economics

Background:

Background:

University of Oslo

Ohlson Norway

Background:

 Category Manager at Clas Ohlson, CEO of OS Technology Nordic, Product Manager and various positions in stores, distribution centre and customer service at Clas Ohlson

· Master of Arts, law, political science and social economics,

Country Manager Clas Ohlson Norway, Marketing Manager

Clas Ohlson Norway, various other positions within Clas



Group management

Tina Englyst General Counsel Employed since 2011

Pär Christensen

Employed since 2018

CFO

Background:

- MSc, Faculty of Engineering LTH at Lund University BSc, Lund University School of Economics and Management
- · CFO at Gant, Group CFO at Transcom, CFO at MTR and various senior positions at SAS

Background:

- · Master of Law, Uppsala University and University of Cambridge (LLM)
- · Associate at Mannheimer Swartling Advokatbyrå, Senior Legal Counsel at MTV Networks AB and Head of Legal at MTV Networks AB

Background:

- MSc, Helsinki School of Economics
- · Trading Director, Marketing Director and Regional Director at Kesko Group in Finland and the Baltics, European Trade Director at AMS Sourcing BV



Jesper Smith HR Director

Employed since 2017

Director of New markets and

Employed since 1994

Background:

· Behavioural science, language and business, Lund University

Executive Master in Leadership and Organisation, Nyenrode Business School

Director of HR and Internal Communications at Telekom Austria Group, different HR roles at Ericsson, Sony Ericsson and Tieto

Background:

- Marketing and Communications, Handelshøiskolen BI
- · Head of Communications & Customer Interaction and various other positions within marketing and communications at Clas Ohlson Norway, Brand Manager at Validus







Jacob Sten Chief Growth Officer Employed since 2018

Fredrik Uhrbom

Employed since 2017

Sweden

Country Manager Clas Ohlson

Sampo Päällysaho

Employed since 2011

Finland

Country Manager Clas Ohlson

Background:

- · BSc, Lund University School of Economics and Management
- CEO at Inspiranda, several senior positions at Sony Mobile, Ericsson Mobile and Orkla Foods

Background:

- Master of Business Administration, Stockholm University, Regensburg FH and Dalarna University
- Director Market Operations at Hultafors Group, part of Investment AB Latour, Trade Commissioner/Country Manager at Swedish Trade Council

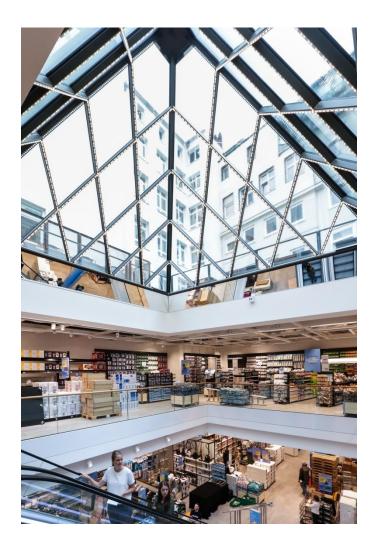
Source: Company information.



CO100+ impact on income statement

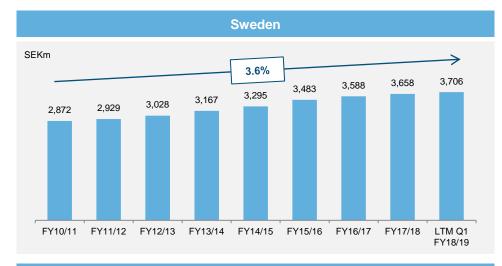
Income Statement	
Sales	Growth CO100+
Cost of goods sold	
Gross profit	
Selling expenses	Cost savings
Administrative expense	CO100+
Other operating income	
Other operating expenses	
Operating profit	
Financial income	
Financial expense	
Profit before tax	
Income tax	
Profit for the year	

- Growth initiatives will further propel Clas Ohlson's sales growth
- Cost savings initiatives will impact cost of goods sold as well as both selling and administrative expenses, enabling Clas Ohlson to achieve an operating margin of 6-8% going forward

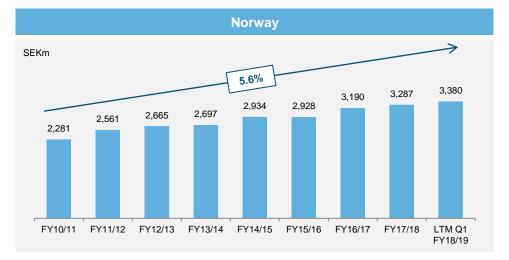




Sales development by geographical market



Finland SEKm 12.2% 998 1.020 913 819 747 658 563 517 447 FY10/11 FY11/12 FY12/13 FY13/14 FY14/15 FY15/16 FY16/17 FY17/18 LTM Q1 FY18/19



Outside Nordics

SEKm

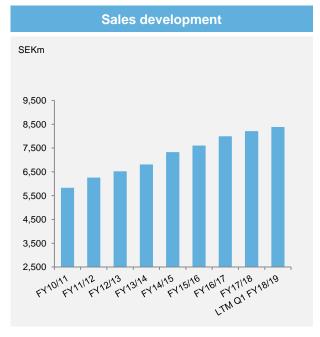




1 2 3 4

→Strong financial track record

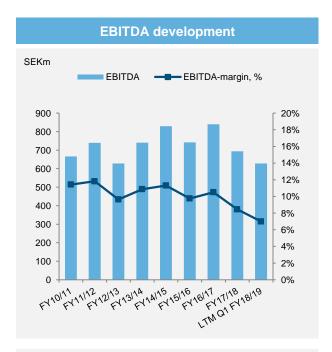
Historical financial performance and profitability



Clas Ohlson continues to grow, with FY17/18 constituting the 21st consecutive year with growing sales



 Clas Ohlson demonstrates a stable historical gross margin, both in absolute and relative terms

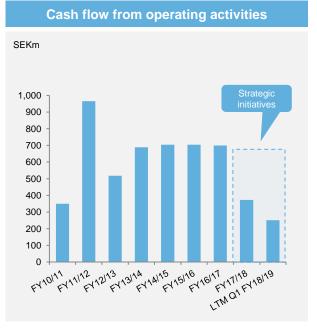


- Historical EBITDA-levels have been stable between c. 700-800 SEKm, while LTM Q1 FY18/19 are slightly lower
- Historical EBITDA-margin fluctuates between c. 7.5 and 10.5%



1 2 3 4 5 → Strong financial track record

Historically stable cash flows paid out to shareholders

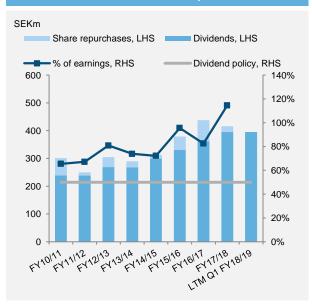


 Cash flows from operating activities are stable at c. 700 SEKm. The decrease during FY17/18 and LTM Q1 FY18/19 driven by lower operating profit and increases in working capital



 Investments as a percent of sales are stable at c. 2.5 - 3.5%. The increase in FY17/18 and LTM Q1 FY18/19 is driven by Clas Ohlson's acquisition of 10% of the shares of MatHem with a cash effect of 224 SEKm

Dividends and share repurchases



- Clas Ohlson has historically paid a stable dividend stream of c. 250-350 SEKm per annum with a slight increase to 395 SEKm in FY17/18 and LTM Q1 FY18/19
- Share repurchases ranging from 11.2 SEKm in FY11/12 to 75.7 SEKm in FY16/17
- Among the highest dividend yields on Nasdaq Stockholm, c. 9%³⁾

Source: Company information.

Note: 1) Investments = Cash flow from investing activities. Tangibles = Investments in tangible assets - sale of equipment. 2) Excluding instalments on financial assets. 3) Dividend per share / Closing price 20 September 2018

Financial targets and frameworks

	Sales		
	5%	Clas Ohlson targets to achieve an average annual organic sales growth of 5% under the current five year period	
	Operating margin	ד ל	argets
\$	6-8%	The company is targeting an operating margin of 6-8% by FY20/21. During FY18/19 and FY19/20, approximately 1-2% of the underlying operating margin will be invested in strategic initiatives	
	Dividend policy		
%	>50%	Dividends are to comprise at least 50% of earnings per share after tax, with consideration for the company's financial position. In FY18/19 and FY19/20, the company targets to maintain the same dividend as the previous year in absolute terms	
	Net debt/EBITDA	F	rameworks
	<2x	Net debt in relation to EBITDA is to be below two times. Investments are to be made in line with the company's financial position, cash flow and credit facility	



Clas ohlson Key investment highlights

Attractive market

Leading market position 🗸

Compelling opportunities 🗸

Strong management team 🗸

Strong financial track record

Focus on profitable growth and shareholder value



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Clas Ohlson board of directors

Background:

Background:

Background:



Kenneth Bengtsson

Chairman of the board since 2014 Member of the board since 2013



Margareta Lehmann Member of the board since 2018



Member of the board since 2015

Göran Sundström Member of the board since 2014

Freja Aleman

Employee representative (Handels)

Board member since 2018

Göran Näsholm

Background:

· Chairman of the board for Logitall AB, board member of Parks & Resorts Scandinavia AB and Sundström & Partners AB

· Chairman of the board of Ahlsell AB. Ersta diakoni.

Childhood Foundation and Ung Företagsamhet

· President, Health and Medical Solutions at Essity

as board member of Sanitec

· CEO and various executive positions at ICA

Eurocommerce, Systembolaget, Mekonomen AB, World

· Various leading positions within SCA and Mölnlycke as well

· Chairman of the board of Fresks Holding AB and LW AB,

CEO and various executive positions at Ahlsell AB, President of Jirva AB, Purchasing Director of Calor Celsius

AB and various purchasing positions at Alfa Laval

board member of Martin & Servera AB

Founder and CEO of Sundström & Partners, various positions at Alfred Berg Fondkommission AB, Aros Securities AB and Nordea Securities

> Caroline Persson Employee representative (Unionen) Board member since 2018



Board of directors



Håkan Lundstedt Member of the board since 2018

Background:

- · Member of the board of Clas Ohlson AS and Clas Ohlson Oy 2002-2005
- · Pilot at Lufthansa Cargo AG, training officer at Lufthansa's airline operations and several senior positions in Lufthansa's airline operations

Background:

- · CEO and Managing Director of Synsam, board member of Carl Edmond and the Venue Retail Group
- · CEO of Mekonomen and Lantmännen, various senior roles at Orkla



Member of the board since 2017

Charlotte Strömberg

Background:

- · Chairman of the board for Castellum AB, board member of Bonnier Holding AB, Ratos AB, Sofina S.A, Skanska AB and member of the Swedish Securities Council
- CEO of Jones Lang LaSalle Nordics, various positions at Carnegie Investment Bank, Alfred Berg/ABN Amro, Consensus and Robur Capital Management

Background:

 Various positions at Procter & Gamble, Kraft Freia Marabou, Kraft Foods and Mondelez International

Lars Zwetsloot Employee representative (Handels) Board member since 2012

Anne Thorstvedt Sjöberg

Member of the board since 2017





Overview of historical financials – Income statement

	Income Statement			
SEKm	FY15/16	FY16/17	FY17/18	LTM Q1 FY18/19
Sales	7,601.6	7,990.1	8,210.7	8,386.3
Cost of goods sold	-4,376.3	-4,698.6	-4,926.6	-5,070.5
Gross profit	3,225.3	3,291.5	3,284.1	3,315.8
Selling expenses	-2,408.5	-2,485.2	-2,579.7	-2,666.3
Administrative expenses	-190.6	-193.1	-237.1	-250.3
Other operating income	24.2	24.5	24.3	24.3
Other operating expenses	-144.0	-27.9	-23.3	-23.3
Operating profit	506.4	609.9	468.3	
Financial income	1.9	0.7	0.7	0.9
Financial expense	-0.7	-1.6	-1.9	-2.2
Profit before tax	507.6	608.9	467.1	
Income tax	-128.8	-130.2	-109.3	-88.7
Profit for the year	378.8	478.7	357.8	310.2



Overview of historical financials – Balance sheet

E	Balance sheet			
SEKm	30 Apr 2016	30 Apr 2017	30 Apr 2018	31 Jul 2018
IT and software costs	270.6	340.2	428.2	
Land and buildings	444.4	414.4	386.8	
Equipment, tools, fixtures and fittings	682.8	649.9	654.6	
Securities held as fixed assets	0.0	0.0	224.5	
Deferred tax assets	16.9	17.0	13.4	
Other non-current receivables	1.2	1.6	1.5	
Total non-current assets	1,415.9	1,423.1	1,709.0	1,693.5
Inventories	1,639.2	1,630.7	2,038.0	1,936.6
Accounts receivable	30.5	31.0	33.7	
Tax assets	69.5	23.2	61.3	
Other receivables	23.3	8.1	35.4	310.3
Prepaid expenses and accrued income	140.1	158.2	206.6	
Cash and cash equivalents	604.3	625.1	115.8	97.3
Total current assets	2,506.9	2,476.3	2,490.8	2,344.2
Total assets	3,922.8	3,899.4	4,199.7	4,037.7
Share capital, 65,600,000 shares with a quotient value of 1.25 SEK	82.0	82.0	82.0	
Other contributed capital	90.4	90.4	90.4	
Other reserves	-132.9	-89.9	-44.9	
Profit brought forward including profit for the year	2,099.3	2,168.2	2,136.4	
Total equity	2,138.8	2,250.7	2,263.9	2,293.2
Deferred tax liabilities	190.2	195.8	210.1	
Other non-current liabilities and provisions	5.0	30.9	17.3	
Total non-current liabilities	195.1	226.8	227.4	233.6
Accounts payable	685.7	635.2	881.6	
Tax liability	111.6	39.4	35.3	
Other current liabilities	95.7	169.2	180.8	
Accrued expenses and deferred income	528.9	500.2	536.5	
Other provisions	166.9	78	74.2	
Total current liabilities	1,588.9	1,421.9	1,708.4	1,521.0
Total equity and liabilities	3,922.8	3,899.4	4,199.7	4,037.7

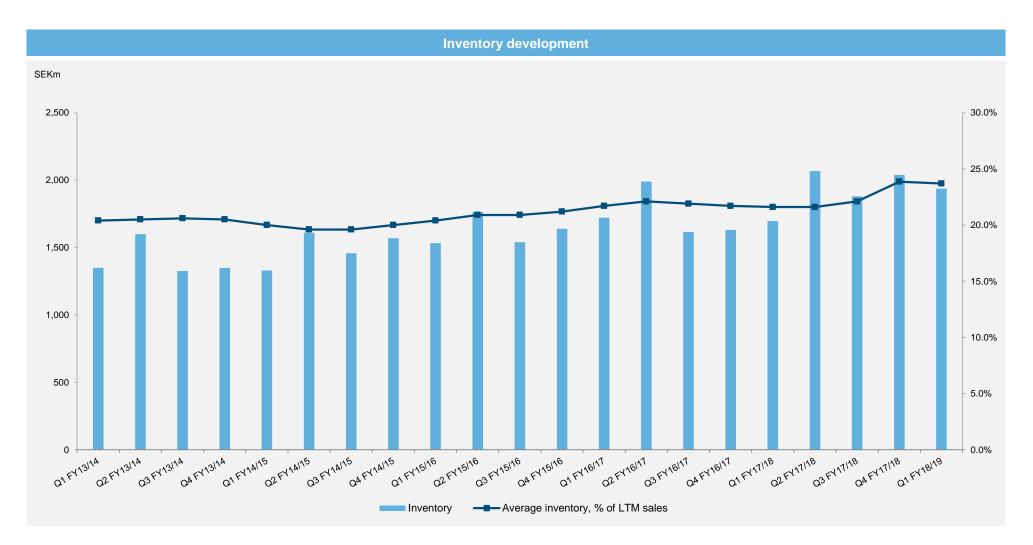


Overview of historical financials – Cash flow statement

Cash flow	v statement			
SEKm	FY15/16	FY16/17	FY17/18	LTM Q1 FY18/19
Operating profit	506.4	609.9	468.3	400.2
Adjustment for non-cash items				
Depreciation	235.4	230.0	225.6	227.6
Loss from sale/disposal of non-current assets	10.8	37.3	1.4	
Other non-cash items	121.9	-54.8	-18.4	
Non-cash adjustments excl. depreciation				-30.0
Interest received	1.9	0.7	0.7	0.9
Interest paid	-0.8	-1.6	-1.9	-2.2
Tax paid	-133.0	-160.8	-131.8	-135.0
Cash flow from operating activities before changes in working capital	742.6	660.6	543.9	461.4
Cash flow from changes in working capital	-38.0	38.5	-171.0	-210.2
Cash flow from operating activities	704.6	698.9	372.8	251.3
Investing activities				
Investments in intangible assets	-133.4	-105.9	-124.0	-127.3
Investments in tangible assets	-141.0	-157.6	-148.8	-141.6
Investments in securities held as fixed assets	0.0	0.0	-224.5	-224.5
Sale of equipment	0.3	0.1	0.1	0.1
Cash flow from investing activities	-274.1	-263.5	-497.2	-493.3
Financing activities				
Change in current liabilities, interest-bearing				60.1
Repurchase of own shares	-47.9	-75.7	-20.9	0.0
Sales of own shares	43.3	19.7	26.1	1.1
Dividend to shareholders	-331.3	-362.0	-395.0	-395.0
Cash flow from financing activities	-335.9	-418.0	-389.8	-333.8
Cash flow for the year	94.6	17.5	-514.2	-575.9
Cash and cash equivalents at the start of the year	517.4	604.3	625.1	668.8
Exchange-rate differences in cash and cash equivalents	-7.7	3.3	4.9	4.8
Cash and cash equivalents at the end of the year	604.3	625.1	115.8	97.3



Overview of historical financials – Inventory





Shareholder structure

Shareholders, 31 Aug 2018					
#	Largest shareholders as of 31 Aug 18	Number of A shares	Number of B shares	Capital	Votes
1	Helena Tidstrand	1,368,060	6,179,828	12%	17%
2	Björn Haid	1,007,960	4,756,334	9%	13%
3	Johan Tidstrand	1,368,060	900,000	3%	12%
4	Peter Haid	1,007,960	3,785,243	7%	12%
5	Claus-Toni Haid	1,007,960	3,475,916	7%	12%
6	Nordea Investment Funds	0	3,705,771	6%	3%
7	If Skadeförsäkring AB	0	3,114,337	5%	3%
8	Swedbank Robur	0	2,133,654	3%	2%
9	Avanza	0	1,166,253	2%	1%
10	Handelsbanken AB	0	1,006,500	2%	1%
	Other shareholders/Free float		29,616,164	44%	24%
	Total	5,760,000	59,840,000	100%	100%

The families Tidstrand and Haid, heirs of the founder Clas Ohlson, hold 5,760,000 A shares and 19,097,321 B shares, jointly holding 38% of the capital and 66% of the votes of Clas Ohlson



